

Privacy Policy: Ibiza Rocks Pre Sale & Trip Competition

Effective Date: 01 December 2023

1. Introduction

Welcome to Ibiza Rocks ("we," "our," or "us"). This Privacy Policy explains how we collect, use, disclose, and protect personal information obtained through our ticket pre-sale entry process and participation in the Ibiza Rocks Trip competition.

2. Information We Collect

When you participate in our ticket pre-sale entry and Ibiza Rocks Trip competition, we may collect the following information:

- **Email Address:** We collect your email address to provide you with priority access to tickets 48 hours before general sale and to contact you regarding the competition.

3. How We Use Your Information

We use the collected information for the following purposes:

- **Providing Priority Access:** Your email address is used to grant you priority access to tickets during the pre-sale period.
- **Competition Participation:** Your email address may be used to notify you of your participation in the Ibiza Rocks Trip competition.
- **Communication:** We may use your email address to send important updates, announcements, and information related to the event and competition.
- **Promotional Purposes:** With your consent, you agree that Ibiza Rocks may contact you for marketing purposes via the communication methods provided.

4. Data Sharing

Your information may be shared with:

- **Event Promoter (Ibiza Rocks):** We may share your email address with the event promoter for administrative purposes and to facilitate the ticketing process.
- **Competition Administration:** In the case of the competition, your information may be shared with third parties involved in the administration of the competition prize.

5. Competition Terms

- By participating in the competition, you agree to the terms and conditions specified below.. This may include details such as eligibility criteria, prize details, and redemption procedures.

6. Your Choices

- Opt-out: You can opt-out of receiving promotional emails by following the unsubscribe instructions provided in each email.

7. Security

We take reasonable steps to protect your personal information from unauthorized access, disclosure, alteration, and destruction.

8. Changes to this Privacy Policy

We reserve the right to update this Privacy Policy to reflect changes in our practices. We will notify you of any material changes through the contact information you provide.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at events@ibizarocks.com

Competition Terms and Conditions: Ibiza Rocks Pre Sale & Trip Competition

Eligibility:

1.1 The "Ibiza Rocks Trip" competition (the "Competition") is open to individuals aged 18 years and older at the time of travel.

1.2 Employees, agents, and immediate family members of Ibiza Rocks are not eligible to participate in the Competition.

Entry Period:

2.1 The Competition entry period begins on 14 December 2023 and ends on 09 January 2024.

2.2 Entries received after the specified end date will not be considered.

How to Enter:

3.1 To enter the Competition and gain priority access to tickets for Ibiza Rocks 2024 events, participants must fill out the online entry form

3.2 Only one entry per person is allowed.

Winner Selection:

4.1 The winner will be selected at random from all eligible entries received.

4.2 The draw will take place on 09 January 2024 by the Ibiza Rocks team and the winner will be notified using the email address provided to the pre sale within 48 hours.

4.3 If the winner cannot be contacted or does not reply to claim the prize within 1 week of being contacted, an alternative winner will be selected.

Prize:

5.1 The prize for the Ibiza Rocks Trip Competition includes:

- A trip for 3 people to Ibiza, staying at Ibiza Rocks Hotel for 3 nights on selected dates across the 2024 season (some dates excluded)
- General admission entry to all the events at Ibiza Rocks Hotel during their stay.
- A Standard Pool Bed VIP space at an event during stay (some dates and events excluded)

5.2 Flights are not included. The winner is responsible for arranging and covering the costs of their own transportation to and from Ibiza and to and from the Hotel.

5.3 All entrants must have a valid passport and be eligible to travel on the dates of the prize. Failure to provide a valid passport may result in forfeiture of the prize.

5.4 The prize is non-transferable and may not be redeemed for cash.

5.5 The winner is responsible for any additional expenses not included in the prize package, including any taxes associated with the prize.

Verification:

6.1 The winner may be required to provide proof of identity, age, and residence.

Publicity:

7.1 By entering the Competition, participants agree to the use of their name and likeness for promotional and marketing purposes related to the Ibiza Rocks Trip.

Data Privacy:

8.1 Personal information collected during the Competition will be used in accordance with our Privacy Policy for the Ticket Pre-sale Entry and Ibiza Rocks Trip Competition (see above).

Changes and Cancellation:

9.1 Ibiza Rocks reserves the right to modify, suspend, or cancel the Ibiza Rocks Trip Competition at any time and for any reason. Any changes or cancellations will be communicated to participants or winners through email and on our official website.

Governing Law and Dispute Resolution:

10.1 The Ibiza Rocks Trip Competition and these terms and conditions are governed by the laws of the United Kingdom.

Limitation of Liability:

11.1 Ibiza Rocks shall not be liable for any issues related to the Competition beyond its reasonable control.

Awareness of Scammers:

12.1 Ibiza Rocks cautions participants to be vigilant of potential scammers who may attempt to contact entrants falsely claiming to represent the Competition. Official communication regarding the Ibiza Rocks Trip Competition will only be conducted through channels officially recognized and endorsed by Ibiza Rocks.

12.2 Ibiza Rocks will be held liable for any consequences arising from unofficial communication, fraudulent attempts, or scams by third parties related to the Competition.

12.3 Participants are responsible for verifying the legitimacy of any communication and are encouraged to contact Ibiza Rocks directly through the official channels listed on our website if they encounter any suspicious behavior.